

FOURTH JUDICIAL CIRCUIT



PROBLEM-SOLVING COURTS OF
Duval County, FLORIDA

Family Treatment Court Participant Handbook

Welcome to the Duval County Family Treatment Court (FTC). This handbook is designed to answer your questions about and provide overall information about (FTC). As a participant, you will be expected to follow the instructions given by the Judge and Magistrate as well as to comply with the treatment ordered.

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MISSION

The primary mission of Family Treatment Court (FTC) is to improve the lives of children and their families by addressing the underlying substance use disorder of a parent or caregiver.

VISION

To address the comprehensive needs of parents and children through an integrated court-based and multi-disciplinary team approach which strives to achieve coordinated treatment and support services, judicial oversight, permanent placements for children, and timely decisions.

GOALS

FTC is designed to meet the comprehensive needs of families whose children have been removed due to substance use disorder. FTC strives to safely reunite children with their parents in a substance free, healthy environment.

OUR PROGRAM

- Addresses substance use disorder and neglect
- Targets permanency for children exposed to parental substance use
- Facilitates quick entry into treatment
- Retains targeted families in treatment for a significant time
- Promotes lifestyles free of drugs and alcohol
- Provides parents the opportunity to enhance parental capacities
- Provides evidence-based programs for parents

1.1 Introduction

You are involved in a juvenile dependency case because the court has concerns for the health and safety of your child/children as a result of your substance use. You are being given an opportunity to participate in FTC.

FTC is designed to help you get off drugs, learn how to live without drugs, restore your life, and restore your family.

Addiction is a family disease and impacts every person in the family, including your children, no matter how old they are. In addition to providing services to you, FTC will see what services your children may need and will help you put those services in place. This may include educational, developmental, therapeutic, medical, or mentoring supports. FTC may also provide services to help heal the relationship between you and your children.

This handbook is designed to answer questions, address concerns, and provide overall information about the FTC Program.

As a participant, you will be expected to follow the instructions given in FTC by the judge/magistrate, comply with the treatment plan developed for you by your treatment team, and comply with the child welfare case plan that has been developed for you by the Department of Children and Families (DCF). Your case plan and treatment plan will compliment each other and will not result in any duplication or "extra" tasks that you would not already be required to do.

You are required to read and abide by all rules and procedures outlined in this handbook and are encouraged to share this handbook with family and friends.

1.2 Program Description

1.2.1 What is Family Treatment Court?

FTC is an intensive treatment-based, court supervised program for parents who are involved in a juvenile dependency case with DCF as a result of substance use.

This is a program which includes regular court appearances before a designated judge/magistrate, intensive individual, group, or residential substance use or substance use and co-occurring mental health treatment, random observed drug and alcohol testing, regular attendance at 12-step/sober-support meetings (Narcotics Anonymous, Alcoholics Anonymous, Rational Recovery, Celebrate Recovery, etc.), parenting/skills improvement programs, and participation in sober pro-social events.

You will be assisted throughout the process. Services you may be referred to that will assist you in restoring your family may include parenting classes, domestic violence treatment, consistent visitation with your child/children, family and/or individual counseling, trauma and/or grief counseling, educational and/or vocational programs, or other court-ordered programs specific to your needs.

The program length, determined by your individual progress will be no less than eight months. However, the time period may be extended if necessary to successfully complete and graduate from FTC.

The services through FTC include services/tasks that you are required to complete as part of your case plan. While certain tasks in FTC may be more intensive and more structured, they are not “extra” tasks that you would not be required to complete if you were not in FTC.

Eligibility for acceptance into FTC shall be made upon determination that you meet the established clinical, legal, and suitability requirements for FTC as determined by the FTC team. This eligibility can only be determined after you have attended and observed a full FTC court session and completed a screening/interview with the FTC case manager.

FTC participation may be a requirement of your Dependency Case Plan which is court ordered. However, like all of the services on your case plan, your engagement in FTC is up to you.

You may choose to enter the program on your own so long as you have a dependency case plan. However, please understand that once you enter into FTC it becomes a required part of your child welfare case plan like all of your other case plan tasks.

Once you start FTC you cannot simply walk away from the program without consequences.

Entering FTC does not guarantee reunification with your child/children, even if you successfully complete the program. However, your compliance is a factor at all court hearings regarding your child/children.

You will have different types of hearings while in FTC. Most of your hearings will be FTC review hearings. At these hearings, the judge/magistrate will talk with you about your progress in treatment, sobriety, participation in support meetings, and overall recovery.

The judge/magistrate will also talk with you about family time (visitation), your relationship with your children, and your children’s needs. You will also have Judicial Review and Permanency Planning Hearings about every 90 days. For these hearings, your DCF caseworker will write a report about your overall progress with your case plan and will submit it to the court overseeing your case. Your FTC case manager will also attend these hearings. The judge/magistrate will review how you are doing in meeting the requirements of your case plan and will discuss permanency options for your children.

Your child/children’s developmental needs will be assessed by your Family Treatment Court Team. Special referrals may be made to assist you and your child during your separation and reunification.

The decision to return your child/children is made after careful consideration of your child/children's best interest and of how well you do in your efforts to reunify.

Successfully progressing through and completing your FTC tasks will assist your FTC case manager in advocating for you to receive increased contact and/or reunification with your child/children at your DCF review hearings with the judge/magistrate.

1.2.2 Who is a part of the Family Treatment Court Team?

The FTC team includes: the judge/magistrate, your treatment providers, your FTC case manager, your family services counselor (FSC), and a representative from the guardian ad litem program (GAL).

The FTC team meets prior to all FTC meetings and court sessions to discuss your individual progress. Your attorney is not required to attend every FTC meeting. Your attorney will attend your court sessions. Your attorney is kept informed of your progress and can address issues as they arise.

1.3 Program Progress/Graduation/Termination

On your initial court date you will sign your participation agreement, be assigned to a FTC case manager who will provide supervision and enforcement of the terms and conditions of FTC throughout your participation, and receive an appointment for orientation into FTC so that you can get started in the program right away.

At the orientation appointment with your FTC case manager, you will be provided with:

- your participant manual which includes this handbook,
- phase petitions,
- sober-support meeting information,
- travel forms,
- a calendar,
- participant Information form,
- prohibited substances agreement,
- participant testing policy

Your FTC case manager will review all materials in detail with you. You will also execute required program intake forms at this meeting which include a Release of Information and Release of Liability.

1.3.1 Progress

Once you have successfully completed the criteria for each phase (as described in the phases section), you will advance to the next level and eventually be a candidate to graduate from FTC. This will not happen in less than eight (8) months. It will be necessary to discuss your progress toward the goals you initially set and why you believe you have met the graduation criteria when the time comes for you to petition for graduation.

1.3.2 Graduation

Approval for graduation from the program shall be determined by the FTC judge/magistrate with input from the FTC team. Simply completing each phase of the FTC program does not guarantee graduation. You need to have demonstrated that you have learned from the structure and support you have received before the FTC team will agree to allow you to graduate. Your family will be invited to join you in court as the judge/magistrate congratulates you on successfully completing FTC and achieving your goal to establish a drug-free life.

Completion of all requirements is necessary before you may graduate and this may take significantly more than eight months. You are responsible for completing ALL phase requirements before advancement can occur. You may submit a petition to move to the next phase only after you have completed each task listed on the applicable phase-up petition.

1.3.3 Termination

Termination from FTC is evaluated on an individual basis. A decision to terminate participation will be made by the FTC Team and is not something that happens without exhausting all available options in the journey of improving your life. The decision to terminate may be made for any of the following reasons:

- Abandonment of treatment program
- Available treatment options have been exhausted
- Evidence that you are involved in any threatening, abusive, or violent verbal or physical behavior towards anyone
- Evidence that you are involved with drug dealing or driving while under the influence
- Failure to attend FTC hearings (repeatedly)
- Failure to make satisfactory progress
- Inability to pass required drug/alcohol screening tests for any reason (repeatedly)
- New criminal charge/concern for public safety
- Tampering with drug/alcohol screening tests
- Threat to the integrity of the program
- Use of synthetic substances/designer stimulants unable to be detected through normal screening
- Violating FTC rules (repeatedly)

1.4 Participant Rights

1.4.1 Equal Opportunity

You have the right to participate in this program without discrimination as to your age, sex, race, creed, color, religion, national origin, sexual orientation, marital status or physical disability.

1.4.2 Safety

Safety is everyone's responsibility. Safety rules are posted on bulletin boards at service provider locations and in the courthouse. You must obey all court orders and rules/regulations regarding weapons.

1.4.3 Confidentiality

Your identity and privacy will be protected consistent with Florida law. In response to these regulations, policies and procedures have been developed which guard your confidentiality.

You will be asked to sign a release of information authorizing the transfer of information among all participating agencies as well as a release of liability.

An identification number will be assigned to you that will be used in all research and evaluation activities to safeguard your identity.

You are expected to respect and maintain the confidentiality of others and can be held accountable for breaching confidentiality.

If there are specific family members or supportive sober friends that you wish FTC to speak with, make sure you list them so on your release forms.

The release of confidentiality will extend to others who may be present or participate in staffing or other discussions that relate to your participation, including the possible presence of the press or public. We will take what steps we can to respect your privacy and not discuss sensitive personal information in open court.

1.4.4 Waivers

Decisions relating to FTC admission, participation, graduation, and termination lie entirely within the discretion of the FTC Team, with the judge/magistrate having the ultimate authority.

You will be represented by an attorney in FTC hearings, an attorney will appear at every FTC status and judicial review hearing with you.

Your assigned attorney will not attend every meeting you have with the FTC Team or your FTC case manager. Admission into FTC requires acceptance of these conditions.

1.4.5 Grievances

There is always the potential that treatment you receive by another person or this program may not be perceived by you as either fair or appropriate. To safeguard against any mistreatment or failure to provide quality care, this program has a procedure for addressing your complaint or concern.

1. Discuss the issue with the person you feel has treated you unfairly or inappropriately.
2. If your concern is not resolved, you may file a formal grievance with the program.
3. To file a formal grievance, complete a grievance form (see the front desk receptionist) and submit to the PSC Director.
4. Complaints and grievances will be investigated and you will be notified of the outcome within 10 business days.

CHAPTER TWO: RULES AND EXPECTATIONS

2.1 What Happens in FTC Court?

As a FTC participant, you will be required to appear in FTC on a regular basis and **are required to remain present for the entire court session.**

You may be asked to appear in FTC when you haven't been scheduled if there has been a significant issue or change, such as a violation, new use, missed, positive or dilute drug test, or other issues that impact your safety and/or the safety of your children. Your FTC case manager will let you know if you need to be present.

The judge/magistrate will be given a progress report prepared by the team. The report includes:

- results of your random drug and alcohol tests,
- attendance in program services,
- level of participation in program services,
- compliance with your child welfare case plan tasks,
- compliance with family time (visitation)
- needs of your child

The Court will ask you questions about your progress, and discuss any specific problems you have been experiencing.

If you are doing well, you will be encouraged to continue with the program and work toward success and will earn incentives such as applause and recognition, phase advancement, certificates, and gift cards.

If you are not doing well, the judge/magistrate will discuss this with you and the treatment team to determine further action. If you commit program violations (i.e.: positive or missed drug tests, failure to attend individual or group counseling sessions, failure to attend court or sober-support meetings, failure to comply with your child welfare case plan tasks, etc.) the Court will impose sanctions. Treatment responses and sanctions are very different and are described further in the Program Responses section of this handbook which also includes information pertaining to possible incentives.



WARNING: Failure to appear in court on the date and time you are scheduled will result in you being out of compliance with FTC and you may be sanctioned for this behavior. If you cannot appear in court as scheduled, you must notify your FTC case manager as soon as possible to explain why you cannot appear. It is your responsibility to be present for court and to be on time. You must communicate with your FTC case manager ahead of time so that you are not considered as a “no show”.

2.2 Program Rules

As a FTC participant, you will be required to know, understand and abide by these rules. Failure to follow these rules will result in sanctions.

1. Sign all agreements and releases necessary for entering the FTC program.

2. Report as required and/or requested for drug/alcohol testing.

- You will be sanctioned for providing or attempting to provide a dilute, adulterated, or substituted urine specimen.
- You must provide a minimum amount of urine to be tested. This amount is indicated on the specimen collection container by a black temperature strip.
- You should not consume excessive fluids prior to providing a urine specimen. You are responsible for what you put into your body. These items are included on the Prohibited Substances List.
- You will be subject to direct observation of your person during the urine specimen collection process.

3. Immediately contact a team member and your treatment provider if you have relapsed.

- Success requires you to be honest about any continued use or relapse.

4. Do not use or possess any drugs or alcohol.

- Sobriety is the primary focus of this program. Maintaining a drug free lifestyle is very important in the recovery process.
- You are prohibited from using or possessing any unapproved legal or illegal drugs and/or alcohol (in any form).
- Medications identified as habit forming, having abuse potential, harmful to your recovery, or conflict with testing include, but may not be limited to:
 - Central Nervous System (CNS) Stimulates (e.g. Adderall, Concerta, Ritalin, Dexedrine)
 - Barbiturates (e.g. Seconol, Butisol Sodium, Phenobarbital)
 - Benzodiazepines (e.g. Xanax, Klonopin, Valium)
 - Hallucinogens (e.g. Dextromethorphan-DXM, Cannabis, Marinol)
 - Sedative-Hypnotic (e.g. Ambien, Soma, Lunesta)
 - Opioids (e.g. OxyContin, Vicodin, Codeine, Tramadol, Fentanyl, Heroin, Dilaudid)
 - Over the Counter Medications including ingredients of pseudoephedrine, ephedrine, dextromethorphan, phenylephrine, and alcohol (e.g. Nyquil, Sudafed, Robitussin)

- Supplements that contain Creatine
 - Medication Assisted Treatment programs are permitted if deemed medically necessary and monitored pursuant to FTC policies.
 - You are prohibited from purchasing, filling a prescription for, possessing, or using any prescribed and/or over the counter drugs/medications without obtaining approval from FTC prior to purchasing or ingesting.
 - You must maintain compliance with all approved medications.
5. If you must seek medical attention, you are required to inform the physician that you are in a drug/alcohol treatment program and cannot be prescribed narcotic/addictive medications as take home medications. Medications provided by physicians in an inpatient/supervised setting (ER visit, hospital stay, office administered) are at the discretion of the physician.
- You must submit copies of all medical documentation to the FTC case manager within twenty-four (24) hours of release.
 - If take home narcotic/addictive medications are determined to be medically necessary for your recovery, FTC will monitor your usage of such medications for the expected duration of use and will suspend all FTC participation/progress during such time.
6. You are strictly prohibited from using or possessing any and all "synthetic" or "designer drugs/ stimulants" that can be purchased legally or illegally. Any and all "smoking mixtures" (other than products specifically designated to contain only tobacco) are also strictly prohibited. And, any and all products sold or marketed under false pretenses with the warning "not for human consumption" are also strictly prohibited.
- Violation of this rule may result in immediate termination from FTC- regardless of other progress made.
7. You have made a commitment to a life free of drug/alcohol addiction. It is important for you to understand the connection between over-the-counter medications and relapse. Over-the-counter (OTC) drug use can become a serious problem for people recovering from drug and/or alcohol abuse. Improper use of OTC medications can lead to relapse, health problems, and even death. A wide variety of the OTC medications can be misused- from attempts to treat real illness, to self-medicate and, of course, for recreational purposes. All OTC medications have a legitimate medical purpose; however, when used improperly (taking higher than recommended doses, or using more frequently than directed), these drugs can produce a range of potentially damaging effects, including relapse. OTC medications containing alcohol and those that can be used for mind-altering purposes are prohibited. The following are the most commonly abused over-the-counter medications.
- Cold and cough medicines, especially OTC cold and cough medicines that contain large amounts of alcohol or the chemical dextromethorphan (DXM).
 - Pain relievers, OTC pain relievers that contain acetaminophen and ibuprofen can be toxic when taken too frequently or in larger-than-recommended doses.
 - Diet pills and various types of OTC diet medications may be abused for their stimulating effects, as well as their ability to suppress appetite.
 - Homeopathic preparations, vitamins and other supplements may be used to alter drug testing and must be approved before use while in FTC.

You must be alert to ingredients in OTC drugs to ensure you are properly using the medication and to prevent potential relapse. The first, and best, rule is to talk to the pharmacist. A pharmacist who understands addiction can guide you to medications that are safe and effective.

If you have to sign anything at the pharmacy counter to get a product it is something you should not be taking. You should carefully read medication labels to look for potential intoxicating ingredients.

Once you have determined an OTC drug that will work best for you, you will also need to get permission from FTC to take the medication. All medications that are being taken, whether OTC or prescribed, should be discussed with FTC. You are responsible for the substances you consume and how they affect a urine analysis.

Always ask your FTC case manager before buying and using any medications!

8. Remain in Duval County.

Duval County must be the County in which you reside. You may be given permission to leave your county for day trips by your FTC case manager. Overnight travel that requires you to leave your county is not permitted unless approved by the FTC judge/magistrate and will likely not be approved for anything other than a family emergency and/or death.

9. Avoid inappropriate places.

- You may not work or visit places where alcohol is the primary item being dispensed, sold, or marketed.
- You may not work or visit places where illegal drugs are the primary item being dispensed, sold, or marketed.

10. Attend all treatment sessions.

- This includes individual and group counseling sessions, mental health appointments, educational sessions, and sober-support meetings.
- If you are unable to attend a scheduled session/appointment, you must contact your treatment provider/counselor.
- Failure to attend treatment or missing scheduled appointments will result in sanctions or may result in termination from the FTC.
- All of the sessions are scheduled in advance so that you will be able to make arrangements with your employer and/or arrange for childcare.
- It is recommended that you exchange phone numbers with other group members in case you need transportation to or from group sessions.

11. Be on time.

- If you are late for court sessions, 12-Step/sober-support meetings, mental health appointments, educational sessions, and/or group/individual treatment sessions, you may not be allowed to attend and will be considered non-compliant.
- You should contact your FTC case manager if there is a possibility you will be late or have an emergency that will cause you to miss your court appearance.
- You should contact your assigned provider/counselor if there is a possibility you may be late or have an emergency that will cause you to miss your group/individual treatment session.
- You must leave a voicemail or send an email/text message in the event you cannot reach your FTC case manager or provider/counselor.
- Claiming illness and/or transportation problems without substantiating such claim will not automatically permit you to miss your scheduled appointments.
- It is your responsibility to be present and to be on time. FTC understands that life goes on while you are participating in the program and that there may be times when you cannot appear on time for a program obligation/service.
- You must communicate ahead of time so that you are not considered as a "no show". Additionally, other participants may need the same service and could potentially be rescheduled into your appointment slot.
- Be courteous of the time of others.

12. Do not make threats toward other participants or staff or behave in a violent manner.

Violent or inappropriate behavior will not be tolerated and will be reported to the Court. This will result in termination from FTC.

13. No weapons.

You may not possess any firearms or weapons on your person or in your home or vehicle, while involved in this program for the safety of yourself and court personnel.

14. Behavior.

- While in court, you are to wait for your case to be called, sit quietly, and listen to the proceedings. Disruptive behavior will not be tolerated. Upon addressing the Court, you are to be respectful and use the terms "Your Honor," "Ma'am," "Judge," or "Sir."
- For your benefit as well as the benefit of all participants, proper behavior is expected to be followed by everyone; both in court and at treatment centers. All cell phones and/or electronic devices must be turned off in the courtroom and at treatment sessions. If found in use, these devices will be removed from your possession.
- Disruptive behavior will not be tolerated in treatment sessions. You will be removed from treatment sessions if your behavior is unacceptable. Such behavior shall be documented and reported to the FTC team and considered as a missed treatment session.
- When appearing for random drug/alcohol testing, you are to sign-in, sit quietly, and wait for your name to be called to begin the specimen collection process. All cell phones and/or electronic devices must be turned off when waiting in the lobby for this purpose.
- You are permitted to wait in the hallway outside of the lobby entrance if electronic devices must be used. Violations of this policy may result in removal from the courthouse/collection facility by security personnel and will result in FTC sanctions.

15. Intimate relationships with any other participants are not allowed.

- This includes romantic involvement as well as living with other participants.
 - "Other participants" includes participants of all 4th Circuit Specialty Court Programs.
- Violating this section is grounds for automatic termination from FTC.

16. Dress appropriately for court and treatment sessions.

You will be expected to wear a button down shirt or blouse, pants, dress or skirt. If you are a male, you are also required to wear a tie in court. Shoes must be worn at all times. While you may be permitted to dress comfortably and casually for treatment sessions, you are not to wear shorts, tank-tops, flip-flops and/or hats when appearing for court. Clothing bearing drug or alcohol related themes or promoting/advertising alcohol or drug use is considered inappropriate.

17. Associations. If you are seriously committed to breaking the cycle of addiction, you will need to change the people, places and things in your life that may be linked to your use of drugs and/or alcohol. You will be in violation of your agreement with this program if you don't change those aspects of your life that relate to drug use. If you ignore this, it will simply be a matter of time before you relapse.

- You are expected to avoid affiliation with:
 - non-law abiding individuals,
 - violence prone individuals, and
 - individuals whom are actively using drugs or alcohol.
- FTC may specifically prohibit associations with any individual deemed non-conducive to a life of recovery.

- Relationships with a spouse, significant other or partner, and even friends and family are an important aspect of recovery. If the important people in your life use/abuse mood-altering substances, you may have to avoid them for the sake of your recovery and this may have to be accomplished through a court order limiting or prohibiting contact between you and the subject.
- **REMEMBER:** Your DCF case plan requires you to tell your FSC and/or FTC case manager about any person age 16 or older you want to have living in your home or that you wish to have contact with your child/children.
 - Your FSC and FTC case manager will need the person's full name and date of birth and will conduct a criminal and child protection background check and will have to meet him/her before approving the contact with your child.

18. Participate in services with a FTC case manager.

19. Follow the rules/follow instructions as they are given.

- It is very important to follow all of the FTC rules.
- "Trying" is not "doing" and just "trying" may result in termination from FTC.
- The program rules apply to all facilities, treatment providers, and/or housing programs.
- The rules of the treatment provider/housing program apply as if they were issued directly by the FTC judge/magistrate.

2.3 Community Service Requirements

As a FTC participant, you will be required to participate in and complete certain community service obligations. These obligations are over and above any court ordered community service you are required to complete as a sanction for program non-compliance. As opportunities arise, FTC believes it is important to give back to the community. You will be provided with details in advance of any required event so that you are able to adjust your schedule accordingly. Additionally, you will be encouraged to attend and participate in other community service events that are not required by the FTC program and may be able to request such participation be considered as your program community service project that is described in the next paragraph.

As a FTC participant, you will be required to complete a community service project prior to successfully completing the FTC program. This project is over and above any court ordered community service you are required to complete as a sanction for program non-compliance and is over and above any required community service obligations issued by the FTC judge/magistrate. Community service projects must meet the following requirements: comprised of at least 8 hours, provable/verifiable through photos and letters, no personal or monetary gain, and not connected to your friends or family.

Once you have determined what you wish to do for your community service project, you must submit your plan in writing to your case manager. This should take place during phase 4 of the FTC program and your project should be completed during phase 5 of the FTC program. Your case manager will submit your written plan to the FTC judge/magistrate and the FTC judge/magistrate will issue approval or denial of your community service project request. Once you have completed your community service project, you must prepare a photo board/presentation board of photos and/or letters or documentation which reflects what was accomplished. This photo board/presentation board shall be submitted to your case manager and you may be required to present it in court.

3.1 Treatment Procedures

Getting and staying sober is very hard work, and it is even harder if your basic needs, like food, housing, clothing, and medical/dental care are not being met. This is why we ask you to apply for assistance programs, like food assistance and housing programs as soon as we start working together. These are very helpful and important supports for you and your children, so we ask that you apply and turn in any needed documentation to ensure your assistance programs stay active. Many of these programs require your ID and your family's birth certificates and social security cards in order to apply for services. This is why we ask you to begin applying for those vital documents if you do not already have them in your possession. It can take a few months to get them, so we want to work on this early in the program.

We know that substance use disorders often involve issues other than just substance abuse. Many families in FTC are also receiving services for mental health, domestic violence, sexual assault, physical health and dental needs, family therapy, couples counseling, and child-parent psychotherapy, among others. We want to help you with any issues that may keep you from getting and staying sober or keep you from providing a safe and stable home for your children. Because of this, we may ask you at different times in the program to meet with certain professionals, have additional evaluations for needs other than substance abuse, or participate in services other than substance abuse treatment.

Your treatment will take a team approach. The treatment provider will assess what level of treatment will best meet your needs and recommend to the FTC team that you receive either outpatient or residential treatment. A program will be developed for you, which includes sections 3.1.1 to 3.1.5:

3.1.1 Treatment Plans

An "initial" treatment plan will be developed by you and your treatment team following an overall assessment of your problems and needs.

NOTE: The treatment plan may change upon recommendations from the treatment provider as your needs change.

3.1.2 Counseling

Substance use disorder counseling is comprised of multiple separate formats: individual, group and peer lead sessions. Your attendance and participation level in counseling sessions will be reported to the FTC team as part of your overall progress report. Your discussions in these counseling sessions are confidential and will not be discussed with the judge/magistrate or FTC team. However, behavioral problems or non-compliance issues that occur during counseling sessions will be reported.

3.1.3 Parenting Services

Substance use often makes a parent physically or emotionally unavailable to their child. This means that the parent child relationship may be negatively impacted. FTC is a child focused court and that means we want to ensure the parent child relationship is healthy and strong. You will likely be referred to a parenting assessment as part of this court program.

Parenting is a very hard job! We want to support you in becoming the best parent you can be. In phase 3 or earlier, you and your FTC case manager will look into what type of parenting program would be helpful to you and your child/children. This will look different for everyone, depending on your relationship with

your children, the age of your children, and you and your FTC case manager's goals. Educational parenting programs are intended to help you increase your parenting knowledge and skills. Therapeutic parenting programs are designed to help enhance and repair your relationship with your children. In order to complete FTC, you must complete the chosen parenting program.

3.1.4 Family Time

The FTC team supports consistent contact between you and your child/children. The judge/magistrate overseeing your case makes all decisions regarding this contact. Your FTC case manager can provide recommendations to the judge/magistrate based on your progress or lack thereof. The purpose of family time between a parent and child/children is to allow the child/children to be free to have an enjoyable experience with the parent. The child/children must be physically and emotionally safe and must not be exposed to physical or verbal actions that would be too stressful and/or emotionally upsetting.

3.1.5 Dual Diagnosis Services

If it was determined during your assessment process or at a later time that you are experiencing difficulties outside of substance use disorder, these needs will be discussed by the team and possibly added to your treatment plan. Co-occurring disorders occur when you have more than one diagnosis at the same time such as substance use disorder or a mental disorder. If medication is required to adequately treat your condition, your physician will need to consult with the FTC team so that you are provided with approved medication.

Example: During her second counseling session with the substance abuse treatment provider Sally expressed she has a previous history as a victim of domestic violence. Sally was diagnosed with postpartum depression after giving birth but did not return to her doctor for medication. Sally's treatment plan was updated to include both concerns and two referrals were made one for Domestic Violence counseling and one for Sally to see the doctor to be reassessed for postpartum depression and medication.



WARNING: If you see a physician not associated with FTC, you will need to discuss this program with your physician and obtain permission to take the medication from your FTC case manager before you fill any prescriptions.

3.2 Sober Support Meetings

Alcoholics Anonymous, Narcotics Anonymous, Rational Recovery

Attending 12-Step/sober-support meetings such as Alcoholics Anonymous, Narcotics Anonymous, Rational Recovery or other sober-support meetings is required throughout FTC. The attendance requirement for each phase is two meetings per week.

Attending these meetings is an important part of your recovery. It will help familiarize you with recovery philosophies, help you develop levels of trust, and help you create social bonds with other recovering addicts.

You must provide proof of having attended the required number of meetings at each court appearance. You will be required to submit a form containing information about all sober-support meetings attended. This form must be signed by the meeting **CHAIRPERSON** at each meeting you attended.

DO NOT attempt to submit falsified 'fake' meeting attendance slips to the court as you will be sanctioned.

4.1 Program Phases

4.1.1 Phase Progress

There are 5 phases in the FTC program. You must complete each phase to complete the FTC program. Promotion between phases is subject to the order of the FTC judge/magistrate.

Promotion eligibility and phase advancements are not automatic, and are always based upon individual assessment. If you are not demonstrating that you are learning from the services being provided, FTC is not likely to approve your phase advancement request.

It is important to remember that even if you can check off every task on the phase-up petition that you still might not be approved to phase up if you are not fully compliant with the program. The FTC team may determine that it is not conducive to promote you even if you have met all promotion criteria.

4.1.2 General Phase Guidelines

In addition to all of the individual phase requirements listed, there are overall requirements that apply to each phase of FTC. It is your responsibility to track your progress and know when you should be eligible to phase up. However, do not expect to be approved to phase up if you:

- Are not compliant with your treatment provider (attendance and participation).
- Are receiving a sanction on the day you would otherwise be eligible to phase up.
- Have not completed a sanction that was ordered during your current phase.
- Have not been communicating or participating in services with your FTC case manager.
- Are disrespectful toward FTC and/or FTC staff.
- Are requesting to phase up on a day that FTC court hearings are not being held or on a day that you are not scheduled to appear.
 - Phase-ups/Graduations will take place on the earliest available court date after eligibility has been reached.

4.2 Program Phases

PHASE 1: ORIENTATION | LENGTH: 2 WEEKS (minimum)

Phase 1 Requirements Include:

- Read, review, and sign documents for FTC:
 - *formal agreement to enter FTC, waiver of liability, release allowing receipt and disbursement of medical/treatment records and communication within/between the FTC team and providers, prohibited substances agreement, drug testing rules and procedures.*
- Attend new participant orientation with FTC case manager.
- Begin calling drug testing color line daily (7 days per week).
- Appear for drug/alcohol testing as required/requested.
- Attend in person a minimum of two (2) sober-support meetings per week.
- Complete initial treatment assessment to determine appropriate level of care.
- Attend FTC court sessions as instructed.
- Review a webinar on the Use of Creatinine Measurements in Drug Testing and submit a short essay on what was learned (attach to phase-up petition).
- Complete a "What's Your Story" writing assignment, "What would you like us to know about you".
- Achieve a minimum of five (5) consecutive days of documented abstinence from drugs/alcohol.
 - *This includes no missed, diluted, altered or otherwise positive tests*
- Complete and submit a petition for phase advancement after all requirements are met.

PHASE 2: TREATMENT AND PERSONAL GOALS | LENGTH: 6 WEEKS (minimum)

Phase 2 requirements include:

- Receive and sign your formal treatment plan.
- Attend and participate in group and individual services as outlined by your treatment providers and treatment plans.
- Attend and participate in at least one (1) individual counseling session per month.
- Complete all treatment assignments in a timely manner.
- Follow directives of the court, treatment counselors, FTC case manager, and family services counselor.
- Attend in person a minimum of two (2) sober-support meetings per week.
- Appear for drug/alcohol testing as required/requested.
- Attend FTC court sessions as instructed.
- Fill out a plan for family stability that includes employment status, budget, plans for housing, and an updated list of family supports.
- Obtain your Florida ID and child/children's birth certificates and social security cards.
- Work with your FTC case manager to create a list of personal goals you would like to complete during the program.
- Work with your Family Services Counselor to determine your eligibility for assistance programs.
- Achieve a minimum of fifteen (15) consecutive days of documented abstinence from drugs/alcohol.
 - *This includes no missed, diluted, altered or otherwise positive tests.*
- Engage in consistent visitation with your child/children.
- Complete and submit a petition for phase advancement after all requirements are met.

PHASE 3: ONGOING TREATMENT AND LIFE SKILLS | LENGTH: 8 WEEKS (minimum)

In Phase 3, your treatment plan will be updated by you and your counselor to identify and monitor your treatment goals and objectives. Counseling and meetings will begin to focus on relapse prevention issues and help you identify ways of coping with stressful situations.

Phase 3 requirements include:

- Attend and participate in group and individual services as outlined by your treatment providers and treatment plans.
- Attend and participate in at least one (1) individual counseling session per month.
- Complete all treatment assignments in a timely manner.
- Meet with and choose a peer mentor.
- Follow directives of the court, treatment counselors, FTC case manager, and family services counselor.
- Attend in person a minimum of two (2) sober-support meetings per week.
- Obtain a verifiable sponsor (5 or more years of sobriety).
- Appear for drug/alcohol testing as required/requested.
- Attend FTC court as instructed.
- Fill out an updated plan for family stability that includes employment status, budget, plans for housing, and an updated list of family supports.
- Begin employment or attend employment skills training/unemployment programs such as WorkSource, Clara White, Operation New Hope, or a GED program.
- Create a resume and provide it to your FTC case manager.
- Update FTC case manager on progress with your personal goals identified in phase 2.
- Achieve a minimum of thirty (30) consecutive days of documented abstinence from drugs/alcohol.
 - *This includes no missed, diluted, altered or otherwise positive tests.*
- If not reunified continue to engage in consistent visitation with your child/children.
- Complete and submit a petition for phase advancement after all requirements are met.

PHASE 4: RELAPSE PREVENTION/TREATMENT COMPLETION | LENGTH: 12 WEEKS (minimum)

Phase 4 will continue focus on relapse prevention and identifying coping skills.

Phase 4 requirements include:

- Attend and participate in group and individual services as outlined by your treatment providers and treatment plans.
- Attend and participate in at least one (1) individual counseling session per month.
- Submit written idea/plan for a community project to be completed by the end of phase 5.
- Complete all treatment assignments in a timely manner.
- Engage in services and visits with your peer mentor.
- Follow directives of the court, treatment counselors, FTC case manager, and family services counselor.
- Attend a minimum of two (2) sober-support meetings per week.
- Maintain relationship with verifiable sponsor.
- Appear for drug/alcohol testing as required/requested.
- Attend FTC court as instructed.
- Fill out an updated plan for family stability that includes employment status, budget, plans for housing, and an updated list of family supports.
- Begin employment or attend employment skills training/unemployment programs such as WorkSource, Clara White, Operation New Hope, or a GED program.
- Update your resume and provide it to your FTC case manager.
- Provide update on progress with your personal goals created in Phase 2.
- Achieve a minimum of forty-five (45) consecutive days of documented abstinence from drugs/alcohol.
 - *This includes no missed, diluted, altered or otherwise positive tests.*
- If not reunified, continue to engage in consistent visitation with your child/children.
- Complete and submit a petition for phase advancement after all requirements are met.

PHASE 5: AFTERCARE AND ALUMNI

LENGTH: 4 WEEKS (Under 8 months in FTC, participation will be until eight months has been reached but no less than 4 weeks)

Phase 5 will address your ongoing recovery needs to maintain abstinence from drugs and alcohol. An increased focus will be placed on daily living skills. This phase will assist you in your adjustment of returning to the unsupervised community as a productive, successful person able to care for yourself and others.

Phase 5 requirements include:

- Attend and participate in group and individual services as outlined by your treatment providers and treatment plans/ aftercare plans.
- Attend and participate in at least one (1) individual counseling session per month.
- Complete all treatment/aftercare assignments in a timely manner.
- Submit proof of completing the community project approved in phase 4.
- Follow directives of the court, treatment counselors, FTC case manager, and family services counselor.
- Attend a minimum of two (2) sober-support meetings per week.
- Maintain relationship with a verifiable sponsor.
- Continue meeting with your identified peer support specialist.
- Appear for drug/alcohol testing as required/requested.
- Attend FTC court sessions monthly or as instructed.
- Fill out an updated plan for family stability that includes employment status, budget, plans for housing, and an updated list of family supports.
- If unemployed, update your resume and provide it to your FTC case manager.
- Provide update on progress with your personal goals created in Phase 2.
- If applicable, review eligibility for assistance programs with your Family Service Counselor.
- Achieve a minimum of ninety (90) consecutive days of documented abstinence from drugs/alcohol.
 - *This includes no missed, diluted, altered or otherwise positive tests.*
- If not reunified, continue to engage in consistent contact with your child/children.
- Complete and submit petition for graduation after all requirements are met.

5.1 Program Responses

An effective system of program responses promotes your ability to account for your actions. Program responses must be appropriate for your developmental level and graduated as you progress through the program. To motivate you, program responses will be applied in a way that is immediate, predictable, and consistent.

Program responses will be tailored to your individual progress/needs. Program responses will also align with your specific capabilities. The FTC team will ascertain whether or not you are capable of meeting a particular goal at the current time. The FTC team will ascertain whether or not you are capable of adhering to a particular rule/policy at the current time.

You will not be held liable for not meeting a goal or adhering to a rule/policy that you are deemed to not be capable of following at the current time, i.e.: abstinence, improvement in attitude, and/or active participation in services. Your goals will be based on proximal and distal expectations: proximal for those items that can and should be expected immediately and distal for those items that can and should be expected as you make progress in services.

5.1.1 Incentives

The FTC program recognizes the effort that it takes in attempting to improve behaviors, choices, and ultimately lifestyles. Incentives compel compliance and success in outcomes. Incentives spotlight desired compliance and help to build trust between you and the FTC team. Examples of behaviors/accomplishments that lead to incentives are included below.

BEHAVIORS/ACCOMPLISHMENTS: One day clean/sober, Assisting others, Increased contact with child, Infraction/Violation free for 60+ days, Maintaining employment, Monthly report of being clean & sober, Multi-day clean/sober, Obtaining driver's license, Obtaining employment, Obtaining GED/degree, Outstanding accomplishment, Perfect attendance, Phase advancement.

POSSIBLE INCENTIVES/RESPONSES: Applause, FTC outings (game days), Books, Candy, Coffee with the FTC team, Curfew extension/removal, Decreased court appearances, Early dismissal from court, Early phase advancement, Fishbowl drawings, Gift Certificate, Lunch with the FTC team, Praise from judge/magistrate, Recognition certificate, Recommendation letter for job, Reduction of community service hours, Reduction of supervision, Sobriety tokens, Standing Ovation, Travel privileges.

5.1.2 Monitoring Devices

As a result of FTC non-compliance or as a method of additional monitoring for specific circumstances, you may be required by court order to wear a monitoring device. Such device may be a GPS ankle monitor, a SCRAM alcohol monitoring device, or a drug testing patch. FTC has established policies and procedures pertaining to the application and removal of such devices as indicated below.

If you are required to wear a monitoring device you will do so for a minimum of 90 days (unless modified by judge/magistrate) and may be required to do so at your own expense or at the expense of FTC/DCF. At times, the expense of the device may be split between you and FTC/DCF. This process depends on the reason for the application of the device. If you are otherwise compliant but struggling and may benefit from a form of additional monitoring, you will not be required to absorb the cost of the device. If you are not in compliance

with the FTC program or have had a recent incident you will be required to absorb the cost of any such device or may have the cost of such device split with FTC/DCF. This decision shall be at the discretion of the FTC judge/magistrate.

If you are required to absorb the cost of such devices you will be required to maintain current payments with any providers or be subject to additional sanctions by FTC. If, at any point you are unable to pay balances on the monitoring device and this inability to pay is due to a legitimate, verified difficulty, FTC/DCF may elect to assume the cost of such device by leveraging community service hours against you in lieu of such fees.

5.1.3 Sanctions

If you fail to comply with the FTC program, the judge/magistrate may order one or more of the following sanctions. Sanctions are graduated and individualized. Sanctions are not negotiable and are imposed in an effort to modify your behavior. Sanctions are not intended to be fun and will, most times, consist of hard work such as manual labor.

Punitive sanctions and treatment/therapeutic responses are very different. Sanctions are imposed in an effort to modify behavior so that you learn to make better choices. While sanctions may be viewed as punishment, the intention is to teach or inspire changes in your behavior. Sanctions are not imposed arbitrarily and are imposed after detailed discussion occurs among the team and between you and the judge/magistrate.

The judge/magistrate has final determination of all sanctions based on individual history/previous progress. Sanctions are imposed on an individual basis. Other participants in similar circumstances may receive different sanctions to what appear to you to be the same infraction. This is not unusual nor is it inappropriate. You are viewed as an individual and thus, your individual progress, attendance, and history is taken into account at each occurrence.

Examples of infractions that lead to sanctions are listed below. This is not a complete list and only represents possible sanctions that may be imposed. As needs arise and different situations occur, new sanctions may be developed and added to this list.

EXAMPLES OF TYPICAL INFRACTIONS/VIOLATIONS:

- Behavioral issues (poor attitude and/or being disruptive)
- Providing a dilute/altered drug test
- Failing to abide by curfew
- Failing to attend scheduled events
- Failing to complete community service hours
- Failing to engage in services
- Failing to follow counselor/FTC case manager instruction
- Failing to follow court instructions and/or orders
- Failing to submit community service hours
- Failing to submit AA/NA meeting slips
- Filling prescribed medication without authorization
- Lying or deliberately omitting information to/from the court
- Missing drug test
- Missing treatment appointments
- Missing mental health appointments
- Missing treatment group sessions
- Non-compliance with approved medications
- Positive drug test
- Tardiness to and/or absence from court
- Tardiness to and/or absence from treatment group sessions
- Use of drugs and/or alcohol
- Use and/or Possession of synthetic and/or designer drugs

EXAMPLES OF SERIOUS INFRACTIONS/VIOLATIONS (may result in immediate removal from FTC):

- Engaging in romantic/sexual relationship with any FTC participant
- New criminal arrest/offense
- Possession and/or Use of synthetic and/or replacement drugs
- Tampering/Falsifying drug test
- Threats of violence or violent behavior
- Submitting falsified documents

EXAMPLES OF POSSIBLE SANCTIONS/RESPONSES:

1st Occurrence:

- 4-24 hours of community service
- Admonishment from Judge
- Curfew
- Essay on topic related to infraction
- Fines
- Increased AA/NA meetings
- Increased drug testing
- Keeping a calendar
- Phase extension
- Sit in jury box
- Stay to the end of court
- Verbal and/or written apology

2nd Occurrence:

- 10-40 hours of community service
- Admonishment from Judge
- Court observation days
- Curfew
- Educational workbooks
- Essay on topic related to infraction
- Fines
- Increased court appearances
- Increased drug testing
- Increased supervision
- Monitoring Device
- Phase extension
- Removal of privileges
- Return to lower phase
- Round table with FTC team

3rd and/or Multiple Occurrences:

- 50-100 hours of community service
- Admonishment from Judge
- Fines
- Increased court appearances
- Increased drug testing
- Increased supervision
- Monitoring Device
- Peer review
- Phase extension
- Program removal
- Remove of privileges
- Reduction/Suspension of child visitation
- Re-start of the FTC program
- Return to lower phase

AUTOMATIC SANCTIONS/RESPONSES TO CERTAIN ISSUES/BEHAVIORS:

- Missed/positive/dilute drug test: Automatic extension in phase (# of days based on phase).
- Positive confirmation test: Testing fee assessed against you if challenged test result is confirmed.

5.1.4 Therapeutic Adjustments

If you are honest about any use or fail to follow rules and/or expectations which you may not be fully capable of following you will be responded to with therapeutic adjustments referred to as "treatment responses".

If you are not responding to treatment interventions, but are otherwise compliant with treatment and supervision requirements, punitive sanctions will not be imposed. Treatment responses that increase your level of treatment are not sanctions. They are imposed to help you learn from your choices and to not repeat them and are designed to improve the overall effectiveness and response to the treatment episode.

Treatment-oriented responses for substance use while in FTC are based on the recommendation of treatment providers. Input from other team members will be permitted for thorough discussion with the ultimate recommendation being made by the treating providers. Examples of behaviors that lead to treatment responses are listed on the next page. This is not a complete list and only represents possible treatment responses that may be recommended.

EXAMPLES OF TYPICAL BEHAVIORS THAT LEAD TO TREATMENT RESPONSES:

Examples of Behaviors:

- Admitted use of drugs and/or alcohol
- Admitted struggling/dealing with issues
- Failing to meeting treatment plan goals
- Known use of drugs and/or alcohol
- Positive drug test

Examples of Treatment Responses:

- Educational workbooks
- Essay on topic related to infraction
- Increased sober-support meetings
- Increased contact with treatment
- Increased level of treatment
- Increased drug testing
- Phase extension
- Residential treatment
- Return to lower phase in FTC

CHAPTER SIX: DRUG & ALCOHOL TESTING

6.1 Drug & Alcohol Testing

6.1.1 General Information

The goal of drug testing is to provide accountability and confirmation of your progress toward recovery.

- You will be randomly tested for the presence of drugs and/or alcohol throughout participation in FTC at a minimum of two times per week.
- All specimen collections will be conducted on an observed basis meaning you will be closely, visually monitored while providing a urine specimen.
 - Further explanation of this monitoring process is included in the next section.
- You may also be directed to test at any time during FTC participation by any FTC team member.
- You will be assigned a drug testing color on the day you enter FTC.
- You must contact the Drug Testing Color Line 7 days a week by calling (904) 255-1050.
- The Drug Testing Color Line is automatically updated each morning at 6:00 am.
 - It is highly recommended that you call the color line no later than 10:00am to find out whether or not your color was called.
- It is your responsibility to listen to each recorded message in its entirety and to report as directed.
- If reporting Monday-Friday, you shall report to the Duval County Courthouse, room 2321 (2nd floor) for testing. You must report between the hours of 8:00 am-5:00 pm unless otherwise instructed.
 - You are to sign in, be seated, and be prepared to wait up to 30 minutes when reporting for testing.
 - You will have 3 chances to provide a specimen or 3 hours, whichever comes first. Be mindful of testing times as you may not be given up to 3 chances or 3 hours if the lab is closing.
 - You will need to let the collector know when you are ready for your 2nd or 3rd chance to provide your specimen.
- Testing that occurs on weekends and/or holidays will have reduced hours for reporting and will take place at an alternate location.
- If reporting on a Saturday or Sunday, the reporting time will generally be between the hours of 10:00 am-2:00 pm. You must pay attention to the recording on weekends/holidays to ensure that you report as required.

- Calling the Drug Testing Color Line after the reporting time has ended on weekend/holidays will not be accepted as a reason for a missed test.
- In the event of a missed test, you are required to report for testing by 9:00 am the next business day at the Duval County Courthouse.
 - Reporting as required when you miss a test and will not excuse your missed test. However, adhering to this policy will likely lessen the severity of the sanction.
- You are responsible for what you consume.
 - Claiming that you had too much to drink prior to providing a urine specimen will not be accepted as a valid reason for a dilute specimen.
 - It is recommended that you do not consume more than one (1) cup of fluids in the hour leading up to providing a urine specimen.
 - You will not be permitted to consume more than one (1) cup of fluids in the presence of FTC staff prior to the urine specimen collection process.
- You must avoid contaminants or foods that can conflict with drug and alcohol testing results. You are responsible for checking all labels. These include but are not limited to:
 - Products containing alcohol (hand sanitizer, mouthwash, medications, etc.)
 - Foods cooked or prepared with alcohol
 - Fermented beverages
 - Poppy seeds (can also be in breads, muffins, bagels, pastries, medications, etc.)
 - Energy drinks
 - Supplements containing creatine

6.1.2 The Process

- You must verify the information on the specimen container label and initial the label before you provide a specimen.
- You can only provide one specimen. Staff will not discard what you provide unless it is not a sufficient specimen and you are leaving the specimen collection area. In that instance, you will have to return to provide a new specimen.
- The specimen collection process consists of washing hands, removing outer clothing like jackets and sweaters, lowering bottoms to the ankles, lifting shirts and turning in a circle for a visual inspection, squatting and coughing (females), starting and stopping the urine flow and, having someone monitor the urine leaving your body to ensure the urine is actually coming from you.
 - This process may feel awkward and invasive but is necessary.
 - Failure or refusal to abide by this policy will result in sanctions including possible removal from FTC.

7.1 Things to Remember

The FTC Program has been developed to help you achieve total abstinence from illicit and illegal drugs and all criminal/drug-related activity. The program is designed to promote self-sufficiency, restore your family, and to return you to the community as a productive and responsible member. The judge/magistrate, court staff, and the treatment team are present to guide and assist you, but the final responsibility is yours.

You must be motivated to make this change and be committed to a drug free life. If you are unable or unwilling to complete the program you will not remain in the program very long. However, it is not your choice to simply withdraw from the program. Only the FTC judge/magistrate can determine if you are to be terminated from the program. If you are terminated as a result of your noncompliance, the judge/magistrate will determine how that will affect your child-welfare case going forward.

Honesty is always the best policy, especially when it comes to how the FTC program will respond to your actions/behavior.

Remember, the rules outlined in this handbook apply to all facilities, treatment providers and/or housing programs.

Upon completion of the FTC program, someone from the FTC team will contact you after you leave the program to follow up with your FTC experience and sobriety maintenance and ask about your interest in helping new participants.

We hope this Handbook has been helpful to you and answered most of your questions. Important FTC telephone numbers are listed on the next page. **Good luck to you!**

7.2 Contacts

FAMILY TREATMENT COURT CONTACT INFORMATION

DRUG SCREEN COLOR LINE (7 days a week): (904) 255-1050

Phone line opens at 6:00 am. Lab Hours are 8:00 am-5:00 pm, unless otherwise noted

Problem-Solving Court Office

501 W. Adams St., # 2321
Jacksonville, Florida 32202
Phone: (904) 255-1040
Fax: (904) 255-1051

Teri Hamlyn, Director

Phone: (904) 255-1046
Cell: (904) 412-5808
thamlyn@coj.net

Monique Nichols, Coordinator

Phone: (904) 255-1045
Cell: (904) 327-2615
nmonique@coj.net

Children's Legal Services

921 North Davis Street, Suite B360
Jacksonville, Florida 32209
Phone: (904) 359-2541

Gateway Community Services

555 Stockton Street
Jacksonville, Florida 32204
Phone: (904) 387-4661
www.gatewaycommunity.com

National Youth Advocate Program

2200 Rosselle Street
Jacksonville, Florida 32204
Phone: (904) 551-2399
www.chsfl.org

Jewish Family & Community Services, Inc.

6261 Dupont Station Court East
Jacksonville, Florida 32217
Phone: (904) 448-1933
www.jfcsjax.org

Florida Counseling & Evaluation

6251 Philips Highway
Jacksonville, Florida 32216
Phone: (904) 239-3677

Guardian Ad Litem

214 N. Hogan Street
6th Floor, Suite 6004
Jacksonville, Florida 32202
Phone: (904) 255-8440

Family Nurturing Center

1221 King Street
Jacksonville, Florida 32204
Phone: (904) 389-4244
Fax: (904) 389-4255

Daniel Memorial, Inc.

1526 Parental Home Road
Jacksonville, Florida 32216
Phone: (904) 855-4030
www.danielkids.org

ANVILLARY SERVICES/COMMUNITY RESOURCES

Trinity Rescue Mission

622 W. Union St.
Jacksonville, Florida 32202
Phone: (904) 355-1205, 356-4033
www.trinityrescue.org

Sulzbacher Center

611 E. Adams St.
Jacksonville, Florida 32202
Phone: (904) 359-0457
www.sulzbachercenter.org

Alumni House

900 Bridier St.
Jacksonville, Florida 32206
Phone: (904) 354-0835

Alcoholic Service Center

20 West 4th St.
Jacksonville, Florida 32206
Phone: (904) 355-6947

Alco House, Halfway House

1120 Hubbard St.
Jacksonville, Florida 32206
Phone: (904) 355-1334

Operation New Hope/Ready4work

1830 N. Main St.
Jacksonville, Florida 32206
www.operationnewhope.com

Duval County Health Department

515 W 6th Street
Jacksonville, Florida 32206
Phone: (904) 253-1250

Volunteers In Medicine

41 E. Duval St.
Jacksonville, Florida 32202
Phone: (904) 399-2766
www.wim-jax.org

N.E. Florida Intergroup (A.A.)

3128 Beach Blvd.
Jacksonville, Florida 32207
Phone: (904) 399-8535
www.neflaa.org

City House

1704 N. Pearl Street
Jacksonville, Florida 32206
Phone: (904) 359-9375
www.cityhouses.org